A picture containing logo

Description automatically generated

DSG Hub Content templates & filters:

Technology Solutions Overview

July 2016

A group of people looking at a device

AI-generated content may be incorrect.

**Content Submission Guidelines**

Feb 2025

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Description automatically generated

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**A Note to Community Contributors**

Thank you for developing content for the DSG Hub. We encourage Community Contributors to use our customizable content templates presented in this document. These templates help ensure that the proposed content meets our **Content Submission Guidelines** and publication criteria.

Regardless if the proposed template is used, we strongly encourage submissions developed with the author’s own voice and submitted in the style and format of the contributor. We also encourage contributors to select filters and tags presented at the bottom of this document to help users find the blog post or resource easily.

We look forward to your submission!

DSG Hub Editorial Team

**TECHNOLOGY SOLUTIONS Template**

One of the core components of the DSG Hub is an overview of DSG technology solutions**.** This online catalog features leading DSG solutions in a clear, succinct, and comparable format that is accessible to diverse stakeholders, including international and local non-governmental organizations (NGOs), financial service providers, technology service providers, funders, investors, and governments. The DSG Hub is seeking submissions from leading DSG technology providers to be added to the online catalog. Please review the DSG Hub **Content Submission Guidelines** before preparing this submission.

**PART A: CONTRIBUTOR SURVEY**

Please answer all questions as succinctly as possible, in no more than a few words. Detailed explanations may be provided in the product description (Part B).

**CONTACT PERSON**

Contact information will not be published or shared with any third parties and is for the internal records of the DSG Hub only.

1. Name:
2. Position:
3. Organization:
4. Email:

**ORGANIZATION**

1. Name:
2. Stakeholder type (NGO, financial service provider, technology service provider, mobile network operator, social enterprise, etc.):
3. Country of registration:
4. Website:
5. Contact (generic ‘info’ or ‘customer support’ email or link to the organization’s ‘contact us’ page that can be published on the DSG Hub):

**SOLUTION OVERVIEW**

1. Product name:
2. Functionalities (check all that apply to the product, at present):
3. Digital records
4. Group procedures (meeting procedures, elections, constitution, share-out, etc.)
5. Calculations (outstanding loan balances, fund balances, member payouts, etc.)
6. Electronic payments and digital money storage
7. Digital financial services
   * Provided directly by the DSG service provider
   * Provided by partner financial institution(s)
   * Peer-to-peer (group-to-group) lending
8. Credit scoring
9. Online marketplace (financial or non-financial services)
10. eLearning

* Digital training for Savings Groups
* Digital platform for skills development in other areas

1. Remote monitoring (data collection and analytics)
2. Communication

* Short messages (SMS) to members (transaction receipts, personal/group balances, reminders, etc.)
* In-app messaging
  + - Group-to-group messaging
    - Institution-to-group messaging
* Micro-surveys

1. Other (please specify):
2. Languages
3. Available languages:
4. Estimated cost of translation to an additional language (in USD):
5. Hardware requirements
6. Group:
7. End user (DSG member):
8. Connectivity requirements
9. Network requirements:
10. Off-line capabilities:
11. Cumulative outreach
12. Countries:
13. Number of institutional users (organizations), disaggregated by country:
14. Number of groups, disaggregated by country:
15. Number of end users (group members), disaggregated by country:
16. Costs
17. Institutional user
    * Fixed costs (type and estimated amount in USD):
    * Variable costs (type and estimated amount in USD):
18. Group
    * Fixed costs (type and estimated amount in USD):
    * Variable costs (type and estimated amount in USD):
19. End user (DSG member)
    * Fixed costs (type and estimated amount in USD):
    * Variable costs (type and estimated amount in USD):
20. Download link:

**PART B: Solution Description**

Please include a brief description of the solution (400-500 words). We encourage content submissions in the author’s own voice and style. For the purposes of consistency and comparability, we strongly encourage contributors to develop their respective solution descriptions based on their responses to the survey in PART A. In addition, consider specifying:

* Evidence of impact
* Client protection measures, including data privacy and security
* Key risks and barriers to adoption
* Plans for the next 2-3 years in terms of product development, scale up, geographic expansion, or partnership development.

Please be as specific and succinct as possible, and refrain from generic statements and overly promotional language.

**PART C: Supporting Resources**

Please attach(or provide links to):

1. Logo of the organization or product (as you would like it displayed in the “Technology Solutions Overview”)
2. 2-3 high resolution pictures
   1. At least one action shot of the technology being used by an institutional or end user
   2. At least one close-up image (picture or animated figure) of the technology
3. 1-3 supporting resources (this may include, for example, user guides, training videos, promotional videos, case studies, presentations, or research).

**Filters & Tags**

**Filters**

**FILTER BY TOPIC**

*[Your submission should fall under Technology Solutions. If there are other applicable fields, please select the* ***topic*** *that best describes the submission.]*

Digital Tools

Financial Inclusion

Gender Inclusion

**FILTER BY Resource Type**

*[Please select* ***one*** *that best describes the resource]*

DSG Hub Blog

Blog Post

Article

Research

Tool

Training

Brief

Multimedia

**FILTER BY Region**

*[Please select* ***all*** *that apply]*

Global

North America

Latin America & the Caribbean

Europe & Central Asia

Middle East & North Africa

Sub-Saharan Africa

Asia Pacific

**FILTER BY Language**

*[Please select* ***one****]*

English

Spanish

French

Arabic

Other *[please specify]:* ………………………………………………………………

**FILTER BY Publication Date**

From XXXX

To XXXX

This filter is based on a range. Please specify the year your technology solution was released or when it became operational.

**Tags**

*[Please select* ***no more than 10 tags TOTAL****. You may propose new tags that are currently not listed. Please highlight secondary tags (beyond the 10 limit) in yellow]*

**New proposed tags (if any):** ……………………………………………………………………………………………………………………………………………….

**Technology Sector**

Technology Solutions

Digital Literacy

Digital Inclusion

Digital Recordkeeping

Digital Payments

Innovation

FinTech

Mobile Device

Mobile Phone Access

Internet Access

Digital Transformation

**Financial Sector**

Financial Service Providers

Formal Finance

Informal Finance

Financial Literacy

Financial Inclusion

Financial Products & Services

Digital Financial Services

Mobile Money

**DSG Implementation**

Digitization Planning

Project Design

Project Budgeting

Project Implementation

Risk Management

Human Resources

Training

Research & Analysis

Monitoring & Evaluation

Evidence & Impact

**DSG User Experience, Benefits & Risks**

User Experience

Digitization Benefits

Digitization Risks & Barriers

Digitization Costs

Digital Identity

Data Privacy & Security

Personal Security

Security of Funds

Social Cohesion

Peer Learning

Ethics

Consumer Protection

Customer Service

Technology-Facilitated Abuse

**Gender & Social Inclusion**

Gender

Social Inclusion

Youth & Children

Migrants & Refugees

Aging & the Elderly

Disability

Literacy & Numeracy

Rural Populations

Urban Populations

Digital Divide

**Industry Standards & Regulations**

Law & Policy

Governance

Industry Standards

Program Quality

**Other**

COVID-19

Shocks & Stresses

Resilience

Economic Development

Urban Development

Rural Development

Community Engagement

Change Management